**Homework Unit 1 Customer Service. **

**Part I** Use the flashcard and keep studying the vocabulary. You can use your vocabulary handout as well. Click the link below.

<https://www.flippity.net/fc.php?k=1frxnSVTCrLxXVhgAD1gog0whTgU84JEk9dhPbabdxXY>

**Part II** Complete the sentences. Use the words from the box. **Total 14 points ( 2 points each one)**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| solution | Find out | ~~Customer service~~ | Follow up | Look into | Run out | Sort out | Call back |

**Example**: These online sellers have reputations for quality products and great **customer service**.

1. I need a **\_\_\_\_\_\_\_\_\_\_\_**, now.
2. We have \_\_\_\_\_\_\_\_\_\_\_ of time.

1. Can you \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_on the store prices?

1. He's still trying to **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** his problems.
2. He's going to **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** tomorrow night, at exactly 9:00.
3. Try to **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** what happened.
4. We promised we would **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** it.

**Part III** Choose two words from the vocabulary and make two sentences. **Total 4 points ( 2 points each one)**

**Example:** Target has a great **customer service** department**.**

1. **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**
2. **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Part IV** Choose two sentences from Part I and translate in Spanish using context**. Don’t use google translate. Total 2 points (1 point each one)**

**Example**:

These online sellers have reputations for quality products and great **customer service.**

**Estos vendedores online tiene reputación por la calidad de sus productos y excelente servicio al cliente**