

Complaints + Responses with Grammar focus

Directions: Write the problem and solution/advice for each picture. Try to use **modals** for the solutions and see how many can work for each situation. Find useful modals beneath the pictures.



Problem:

Solution:

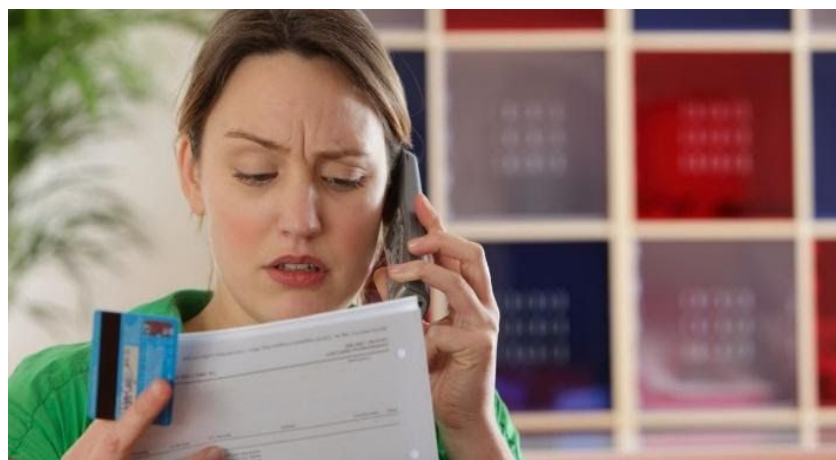
Vocab: Inconvenience, bad internet connection



Problem:

Solution:

Vocab: flat tire, car breaking down



Problem:

Solution:

Clue: bills

vocab: confidentiality



Problem:

Solution:

Vocab: placing orders, asking for alternatives- vegan,vegetarian options?



Problem:

Solution:

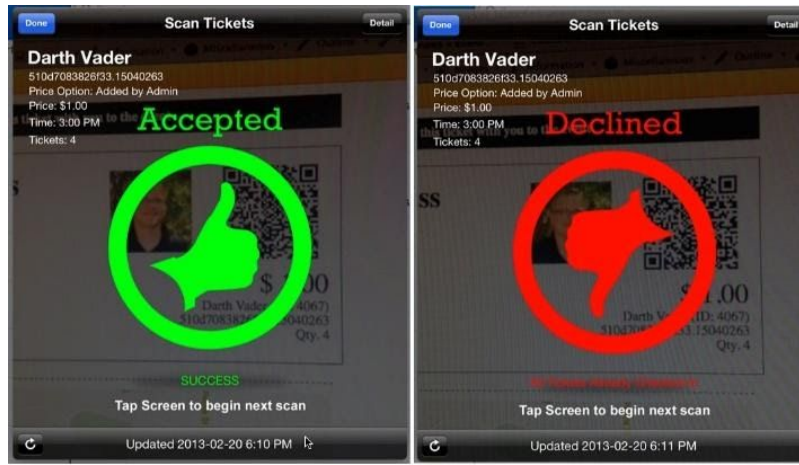
Vocab: tracking,



Problem:

Solution:

Vocab: Double booked



Problem:

Solution:

Vocab: Online ordering, purchases, order number

How To Cancel POF Subscription

Call Us At: 800-786-5440



Problem:

Solution:

Vocab: Subscription, contract

Useful modals:

Must, Have to, Might, May, Could, Can, Should, Ought to, Had better, Do you mind if, Be able to