**HOMEWORK: MAINTENANCE REQUESTS**

In an apartment, you usually have to call or talk to the manager AND make a written request. For a house, you can hire a company.

**Let’s pretend to be Dave (from the listening activity).**

**Context:** Dave to property manager.

**1. Choose one problem in his apartment to talk to the manager about:**

|  |  |  |
| --- | --- | --- |
| Your refrigerator door is broken. It doesn’t close. You need it fixed. | Some tiles in your bathroom are broken. You need a few tiles to be replaced. | The central heating doesn’t work. You need the repairman to come look at it and see what is wrong. |

**2. Choose Dave’s politeness level:** Select one option that describes the context.

* Relationship with the manager: intimate/distant
* Status of Dave vs. the manager: high/equal/low
* Formality needed: formal/informal
* Dave’s request: big/small

**3. Choose Dave’s language:**

What type of request should he use (direct/indirect/hint)? Why?

**4. Dave is talking to the property manager. He needs the problem fixed. What should he say?** **(Write a short paragraph).**