**Making a Doctor’s Appointment as a New Patient**

Receptionist: Hello! Dr. Montoya’s office. How may I help you?

Patient: I would like to make an appointment with Dr. Montoya, please.

Receptionist: Have you see him before?

Patient: No, I haven’t. This will be my first visit.

Receptionist: Thank you. Could I get your first and last name, please?

Patient: Yes. It is \_\_\_(say your name)\_\_\_\_.

Receptionist: Thank you. And your date of birth, please?

Patient: \_\_\_(say your birth date) \_\_\_\_.

Receptionist: Thank you. Do you have insurance?

Patient: Yes.

Receptionist: What kind, please?

Patient: Stay Healthy insurance.

Receptionist: When you come for your appointment, please bring your insurance information with you. If you have an insurance card, bring that, please.

Patient: OK, I will. Thank you.

Receptionist: How soon would you like to make an appointment?

Patient: Do you have any openings next week?

Receptionist: Yes. How about Monday or Tuesday? I have openings at 1 p.m.

Patient: I am free on Tuesday.

Receptionist: We will schedule you for next Tuesday, October 13th, at 1 p.m. Please come 15 minutes early to fill out paperwork. Please bring your insurance card or information.

Patient: OK. Thank you! See you next week!

Receptionist: You’re welcome! See you then!

MP, GECO Fall 2020, Int. Level, New Patient Appt Dialogue, based on <https://www.thoughtco.com/making-a-doctors-appointment-1210351> and <https://youtu.be/twOLBbVvesU>

<https://www.rocketmatter.com/legal-billing/rocket-matter-adds-integration-with-ruby-receptionists/>